

SKYLINE®

Property Management Solution for HOA and Condo Properties



Comprehensive Association, Resident and Community Management Solution with Powerful General Ledger and Accounts Payable Accounting and Reporting

Used by Thousands of HOA, Condo, Community Managers to:

- Improve and control cash flow from operations
- Increase bottom-line profits
- Streamline operations and reporting
- Increase property values

Key Features

SKYLINE Resident Relations Management

- Date and time stamped association member interactions, actions and events
- Create, track and send association Violation Notices
- Manage and report on association member violations
- Track and manage all past, present and future resident interactions
- All resident interactions are automatically date and time stamped
- Detailed list of who entered the event and who is responsible for next action step
- Automatically receive an e-mail or SKYLINE Alert for all future Events

SKYLINE Critical Event Alerts System

- Automatic alerts for all scheduled association member interactions, actions and events
- Automated notification of events and time sensitive dates critical to managing your communities and running your business

SKYLINE Electronic Resident Communications

- Automated Coupon Printing
- Automated emailing of association member statements. Late notices and invoicing
- Late Notices
- Dues Statements
- Letters To Residents

SKYLINE On-Line Resident Payment Portal

- Provide web-based resident payments via e-checks or credit card

SKYLINE Bank Lockbox

- Automate Resident Payments direct to your bank
- Payment automatically applied to residents' accounts
- Eliminate manual data entry of cash receipts

Event Type	Event Date	Event Time	URN	Name	Event Note	Entered By	# of Actions
PARKING	04/16/13		CONDO-1	Larry Samuels	Resident Parking Violation - 2n...	MANAGER	1
PARKING	04/15/13		CONDO-1	Larry Samuels	Resident Parking Violation #1	MANAGER	0
EXTERIOR HOME	04/02/13		CONDO-2	Mike Taylor	Resident notified to replace shu...	MANAGER	1
PARKING	04/16/13		CONDO-3	James May	Resident Parking Violation - 2n...	MANAGER	1
NOISE	03/10/13		CONDO-3	James May	Loud noise complaints during w...	MANAGER	1
LANDSCAPE	04/10/13		CONDO-3	James May	Resident has new shrubs that a...	MANAGER	0
PARKING	04/15/13		CONDO-3	James May	Resident Parking Violation #1	MANAGER	0

Action Type	Owner	Start Date	Start Time	Due Date	Due Time	Stop Date	Stop Time	Status
CERT. LETTER	DON			04/18/13				Open

SKYLINE Automated Clearing House (ACH) For Accounts Receivable and Accounts Payable

- Electronic Funds Transfer of Dues
- Receivables from Residents and Payables to Vendors
- Streamlined automation of Dues Receipts and Payables
- Real-Time posting of dues receipts ensures on-time collections resulting in increased cash flow
- Reduces delinquencies and eliminates data entry
- SKYLINE Financial and Operational Reporting

SKYLINE Web-based Management Reporting Dashboard

- View, monitor and manage real-time Community, Financial and Performance Data via the web from a single screen
- Drill into data down to Residence and Occupant detail

SKYLINE Stacking Plan Dashboard

- Fully integrated color-coded visual representation of Communities, Homes and Residents based on key indicators

SKYLINE Project Costing Management

- Comprehensive real-time tracking of Payment Processing and monitoring of costs associated with multiple projects
- Automatic Disbursements
- Automatically create AP invoices to pay vendors based on job costs invoiced
- Track all Contracts and Payments to vendors
- Compare actual costs to budget and contract values to avoid overruns

SKYLINE Advanced GLAP

- Handles multiple communities with complex ownership structures
- Maintain multiple year budgets for Annual Comparison Reporting
- Drill down into GL Account Balances

SKYLINE Automated MICR Check Printing

- Streamlines Payment Process and Eliminates Administrative Costs

SKYLINE Facilities Maintenance and Work Order Processing with Resident Web-Work Requests

- Residents can submit online requests directly via the Web Work Order Requests
- Automatically post billable service calls and fees against Charge Codes into SKYLINE AR and AP

SKYLINE Document Management

- Electronic storage of Resident, Community and Vendor files for quick and easy retrieval

SKYLINE Critical Event Alerts

- Automated notification of events and time sensitive dates critical to managing your communities and running your business

SKYLINE Technology Platform

- Pervasive SQL V11 SP1
- Windows 7.0 (32 and 64 bit)
- Windows 2008R2 Certification
- Server 2008 and 2008 R2